

Digital Accessibility Statement



Compliance status

This accessibility declaration applies to the current web space.

The site is currently non-compliant with the Référentiel Général d'Amélioration de l'Accessibilité (RGAA) version 4.1.2, as there is no valid audit to measure compliance with RGAA. A Group remediation project is underway for all CMA CGM digital services, which will enable the implementation of non-compliance corrections and the performance of periodic audits.

This accessibility statement will be updated once the audit is performed.

To this end, CMA CGM implements the strategy and actions of the [multi-year plan](#) and the corresponding annual plan.

Feedback and contact

If you are unable to access any content or service, please contact [our Accessibility team](#) to be directed to an accessible alternative or to obtain the content in another form.

Recourse

Under French law, this procedure is to be used in the following case: you have notified the website manager of a lack of accessibility that is preventing you from accessing content or one of the portal's services and you have not received a satisfactory response.

- Write a message to the Human Rights Defender
- Contact the Rights Defender delegate in your region.
- Send a letter by post (free of charge, do not put a stamp on it) to:
Défenseur des droits,
Libre réponse 71120,
75342 Paris Cedex 07.